

# **B2B Data Decay:**

What you need to know about



because people change jobs or titles, companies go out of business, and mergers occur.



working with databases that are cluttered with outdated, invalid, or incomplete leads.



of a business, including marketing, lead generation, customer relationships, and finance.

EVERY YEAR..

30%

of people change jobs

34% of companies

change their names

43% of people's phone numbers change

34% of people's titles and/or job function change

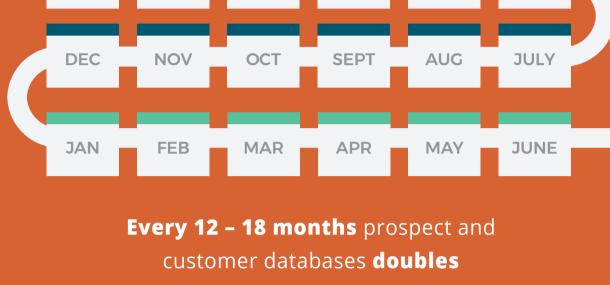
37% of email addresses change





### data, not the quantity **MAR** JAN **FEB APR** MAY **JUNE**

Focus on the quality of your





10-25%

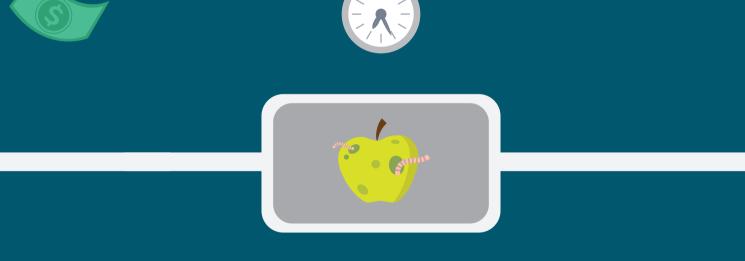


**62%** of organizations rely on marketing/prospect data that's 20% - 40% inaccurate

**10-25%** of B2B database contacts contain critical errors 94% of businesses suspect that their customer and

prospect data is inaccurate





IT COSTS:

\$10

to scrub and

cleanse it later



\$1

to verify a record

as it's entered

**50%** 

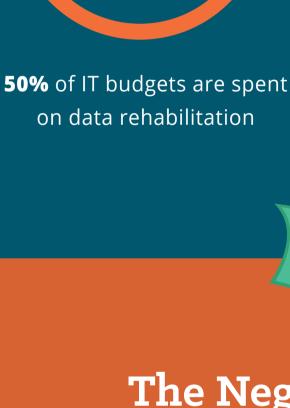
Bad data costs U.S. businesses

more than **\$611 billion** each year

\$100

if nothing

is done



26% said response

rates to email

campaigns were

**30%** cited

direct sales



### impacted 44% indicated it affected the sales team's ability to reach and/or communicate





with prospects in key

organizations



**66%** of organizations

with clean data reported

boosted revenue

Conversion rates are roughly

25% higher between the

inquiry and the marketing

qualified lead stages



www.zoominfo.com



## Sources

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